Quality Management Policy

The nature of MGTD Pirii’s activities places particular emphasis upon experience, expertise, capability, reliability and quality.

The assurance of quality is fundamental for all services provided by MGTD Pirii and is practiced by all personnel in their daily activities in order to deliver a product that meets or exceeds the customers’ expectations.

The prime management objective of MGTD Pirii quality policy is to have a quality management system which:

- Has a process based approach which is understood throughout the organisation.
- Is capable of being reviewed for suitability, effectiveness and continual improvement.
- Conforms to all contractual and regulatory requirements.
- Provides a level of customer satisfaction which ensures repeat business.
- Produces products to consistent quality.
- Enhances profitability by eliminating costly rectification work.
- Ensures personnel are competent and provides appropriate training.
- Has a framework for establishing and reviewing quality objectives.
- The quality management system is structured to be in accordance with AS/NZS ISO 9001:2008 Quality Management Systems – Requirements. The quality management system of MGTD Pirii is documented in a quality manual, procedures, software and records designed to ensure that all quality, technical and regulatory requirements are recognised and met. The system is process based with a focus on customer satisfaction, producing a consistent product and gives emphasis the need for review and continual improvement. It has provision for the prompt detection and removal of defective produce, service and systems.

All staff members of MGTD Pirii are fully committed to good two-way communication and to the successful implementation and maintenance of the quality management system.

Signed:

Date: 10/07/2014

Michael Gray
CEO/Director